

Progress against the Natural Environment Strategy Action Plans and Business Plan objectives

Quarter 2, 2024-25 (July, August, and September)

1 Nature Conservation & Resilience				
	Theme	Objective	Progress	Also contributes to
1.1	To protect and enhance the biodiversity of our open spaces	<p>Management plans are in place to ensure that their biodiversity and natural assets are conserved, engaged with stakeholders, and are implemented</p> <p>Species records and other biological data are regularly gathered and professionally managed</p>	<p>Officers are updating the management plan for Queen's Park (and all management plans across NLOS), which will be presented to this committee at the December 2024 meeting. A consultant has been retained to support that effort.</p> <p>British Trust of Ornithology Records were submitted for nesting bird data from QP for 2024. This annual study began in 2020 and is conducted every spring/summer.</p>	<p>Community Engagement</p> <p>Access & Recreation</p> <p>Learning & Heritage</p>
1.2	Increase the resilience of our open spaces within a wider, interconnected natural landscape	<p>Greater and more effective engagement with the planning system to influence the protection of our open spaces in the most relevant way</p> <p>Reduced visitor impact on priority habitats and other important sites through sustainable</p>	<p>The NLOS Senior Management Team are exploring commissioning a planning consultancy to carry out a monitoring role of all planning applications submitted across boroughs covering NLOS's four public open spaces.</p> <p>Pathways were cut this year in the long-grass meadow by the Kingswood Avenue boundary. These paths acted as desire lines for members of the public and</p>	<p>Community Engagement</p> <p>Access & Recreation</p> <p>Learning & Heritage</p>

1 Nature Conservation & Resilience				
	Theme	Objective	Progress	Also contributes to
		visitor and mitigation strategies being in place and implemented Damaging introduced species monitored and kept under control	ensured that the integrity of the long-grass area lasted for a longer duration than last year. Hemlock was identified south side bund and measures took place during Q2 to remove and control the invasive species.	
1.3	Establish a natural capital-based management process across our open spaces.	Baseline natural capital valuation for NED undertaken	The natural capital audit has been completed and is being reviewed for opportunities of expansion of benefit at Queen's Park. Opportunities will be reflected in the 2025 annual work plan.	Community Engagement Access & Recreation

2 Community Engagement				
	Theme	Objective	Progress	Also contributes to
2.1	Partnership: Creating meaningful and lasting partnerships	Cultivate and support successful partner organisations that support us in mission delivery Build and sustain meaningful and lasting partnerships with the communities we serve	Officers continue to work with external groups and partners to engage them in caring for Queen's Park. Officers met with the Queen's Park Liaison Group on 5 June, 17 July and 12 September to discuss matters pertaining to the park. The park hosting Queen's Park Day, an event organised by Queen's Park Area Residents' Association. This allowed the	Nature Conservation & Resilience Access & Recreation Learning & Heritage

			<p>opportunity to invite a large population of the local community to enjoy and build meaningful connections with the park, whilst staff collaborate with local stakeholders, QPARA, who have a membership of 500 local residents.</p>	
2.3	<p>Ownership: Cultivating a sense of deep pride in and attachment to our spaces amongst users</p>	<p>Facilitate a deep sense of pride in and attachment to our open spaces among user groups and communities</p> <p>Create opportunities for user groups and communities to provide additional resource to the Corporation to support mission delivery</p>	<p>The late summer period has seen two large community-led events take place in the park. Queen’s Park Book Festival and Queens’ Park Day, which celebrated its 40th year in the park. These were very well attended and were of reputational benefit to the park and City of London Corporation.</p> <p>During the former, we held a formal opening of the newly refurbished Sandpit, which was attended by the Mayor of Brent, Brent’s NCIL team, and the local community, many of whom donated to the project and helped bring it to fruition.</p>	<p>Access & Recreation</p>
2.4	<p>Thriving spaces: Creating spaces that attract people and improve their lives</p>	<p>Improve health and wellbeing through our open spaces through successful and effective community engagement</p> <p>Deliver well-managed spaces that are widely understood as destinations for improved health and wellbeing</p>	<p>QP hosted 14 Schools Sports Days during the month of July.</p> <p>Attainment of Green Flag award in July 2024 demonstrates the best practice management of Queen’s Park.</p>	<p>Learning and Heritage</p> <p>Access & Recreation</p>

2.5	<p>Knowledge exchange: Continuous transfer of information between the Corporation and its customers</p>	<p>Ensure easy access to information about the Corporation, its open spaces, and our management practices</p> <p>Catalyse improved behaviours in our spaces where needed.</p> <p>Ensure greater understanding among members of the public of the Corporation's efforts to preserve and care for our spaces</p>	<p>Officers are performing an audit of all NLOS webpages on the corporate website. While NLOS does not have control over the website, we are ensuring that information available is as accurate and as accessible as possible in the absence of a modern website being created by the City Corporation.</p> <p>Officers have been communicating positive behaviours in an effort to reinforce them amidst increased ASB in the park. Officers have further developed an internal NLOS Communications Group to regularly inform our Communications Team of positive behaviours needed/to be promoted in all NLOS spaces, and problematic behaviours to message against (e.g., cycling dangerously)</p> <p>Officers have been communicating positive behaviours in an effort to reinforce them amidst increased ASB in the park. Officers have further developed an internal NLOS Communications Group to regularly inform our Communications Team of positive behaviours needed/to be promoted in all NLOS spaces, and</p>	<p>Nature Conservation & Resilience</p> <p>Access & Recreation</p> <p>Learning & Heritage</p>

		<p>problematic behaviours to message against</p> <p>Engagement with stakeholders in creation of the management plan will ensure that local feedback is considered and incorporated.</p>	
		<p>Improve service delivery by the Corporation at its open spaces through information exchange</p>	

3 Access and Recreation				
	Theme	Objective	Progress	Also contributes to
3.1	<p>Balance the needs of visitors with the requirements of protecting the natural and heritage assets of the open spaces</p>	<p>Manage visitors to protect vulnerable areas.</p> <p>Plan for increased visitor numbers and improve durability of honeypot locations</p> <p>Reduced visitor impact on priority habitats and other important sites through sustainable visitor and mitigation strategies being in place and implemented.</p>	<p>Officers are updating the management plan for Queen’s Park, which will be presented to this committee at the December 2024 meeting. A consultant has been retained to support that effort.</p> <p>Visitor numbers are tracked by a paid service that tracks mobile phone presence in the park. In addition, our communications efforts to influence behaviours furthers this objective.</p> <p>Management plan creation as per above. In addition, our communications efforts</p>	<p>Nature Conservation & Resilience</p>

3 Access and Recreation				
	Theme	Objective	Progress	Also contributes to
			to influence behaviours furthers this objective.	
3.2	Enable the best possible visitor journey, creating the right information from pre -visit to a stress-free and enjoyable on-site experience	<p>Provide clearly branded and accessible on-site wayfinding, interpretation and information.</p> <p>Provide easily accessible, clear and exemplary pre visit information through digital platforms.</p>	<p>All park noticeboards are kept up to date with City Corporation branded information updates and signage.</p> <p>Audit of website taking place, and communications via social media supports the pre-visit journey.</p>	Community Engagement
3.3	Provide welcoming places that visitors from all backgrounds and abilities are comfortable to explore	Make improvements to both informal and formal recreational facilities.	<p>City Corporation-funded renovation works have begun in the toilet block. The project is expected to last four weeks and will fully upgrade the interior of both the male and female toilet facilities by the playground. The Sandpit was formally opened in September.</p> <p>During summer, staff relaunched volunteering in Queen's Park farm for those with special needs. We are looking to offer more sessions and have more volunteers attend going into the rest of the financial year.</p>	Community Engagement

3 Access and Recreation				
	Theme	Objective	Progress	Also contributes to
3.4	Build understanding and knowledge about the open spaces. Visitors will respect one another and will care for and advocate for the sites.	Respectful use of facilities and sites will be encouraged through engagement and instruction	Communication of positive behaviours through comms activities and work of on-site team further this objective. Retention of Parkguard to provide a supplemental enforcement and security presence in the park is necessary to support appropriate behaviours.	Nature Conservation & Resilience Community Engagement Learning & Heritage

4 Learning and Heritage				
	Theme	Objective	Progress	Also contributes to
4.1	Developing well-being through spending time in nature or through our heritage	Provide more opportunities for children to engage in outdoor play.	Formal opening of Sandpit project in September	Nature Conservation & Resilience Community Engagement
4.2	Providing more opportunities through education and employment	Provide opportunities for apprenticeships and traineeships leading to skills and career development.	Continued of Zoo and Farm apprentices at Queen's Park Farm	Nature Conservation & Resilience Community Engagement Access & Recreation
4.3	Developing greater engagement, confidence and enjoyment	Engage participants in our learning, heritage and cultural activities which provide opportunities to explore, enjoy and feel safe in our spaces.	Hosting Queen's Park Book Fair and Queen's Park Day in September, organised by local residents' association.	Community Engagement

Appendix 1

		Develop strategic partnerships with organisations that help to deliver our culture, heritage and learning offer.	Hosting Queen's Park Book Fair and Queen's Park Day in September, organised by local residents' association.	
4.4	Ensuring the effective care, management and promotion of our offer.	Ensure our cultural programming is both informed by, and representative of, our diverse communities of interest.	Hosting Queen's Park Book Fair and Queen's Park Day in September, organised by local residents' association.	Community Engagement